



STATE OF FLORIDA

OFFICE OF ATTORNEY GENERAL

ROBERT A. BUTTERWORTH

April 4, 2000

Ms. Lisa Marie Macci
8791 Sonoma Lake Boulevard
Boca Raton, Florida 33434

Dear Ms. Macci:

I am pleased to confirm your appointment to another term as a member of the Florida New Motor Vehicle Arbitration Board for the West Palm Beach region. Your appointment will commence on May 1, 2000, and will expire on April 30, 2002.

Please execute the enclosed Oath of Office and Acceptance forms in the presence of a Notary Public. They should be returned to this office in the envelope provided within ten days of your receipt of this letter.

The continued success of the Lemon Law Arbitration Program is due, in large part, to individuals like yourself who give of their time to serve as arbitrators. Your continued willingness to serve on the board is greatly appreciated.

Sincerely,

A handwritten signature in black ink, appearing to read "Robert A. Butterworth", with a large, sweeping flourish above the name.

Robert A. Butterworth
Attorney General

RAB/eh

Enclosures